

City of Commerce Internet Transparency Disclosure

- Name of filer – **City of Commerce, Georgia**
- Filer's FCC Registration Number (FRN) - **0022052047**
- Trade name or DBA name under which the described ISP services are offered to consumers – **City of Commerce**
- Type of ISP service (e.g., wired, mobile wireless, fixed wireless) – **Wired Fiber Optic**
- Brief description of service covered by the disclosure – **The City of Commerce provides Fiber Optic Internet**
- The effective date of the disclosure – **01/30/2019**
- Whether the submission is a new/first-time disclosure or an amendment to a prior submission – **First Time Disclosure**
 - Network Management Practices
 - *Blocking.* Any practice (other than reasonable network management elsewhere disclosed) that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices, including a description of what is blocked.
 - *City of Commerce does not block or prevent access to lawful content, applications, service, or non-harmful devices.*
 - *Throttling.* Any practice (other than reasonable network management elsewhere disclosed) that degrades or impairs access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device, including a description of what is throttled.
 - *City of Commerce does not actively throttle or degrade service on the basis of content, application, service, user, or use of a non-harmful device..*
 - *Affiliated Prioritization.* Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.
 - *This service is not offered or applied.*
 - *Paid Prioritization.* Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.
 - *This service is not offered or applied.*
 - *Congestion Management.* Descriptions of congestion management practices, if any. These descriptions should include the types of traffic subject to the practices; the purposes served by the practices; the practices' effects on end users' experience; criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion; usage limits and the consequences of exceeding them; and references to engineering standards, where appropriate.
 - *Bandwidth limits are applied to each customer based on their respective level of service. Those customers who chose to subscribe to a non-dedicated plan*

may experience congestion at certain times depending on total network traffic.

- *Application-Specific Behavior.* Whether and why the ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.
 - *This service is not offered nor applied.*
 - *Device Attachment Rules.* Any restrictions on the types of devices and any approval procedures for devices to connect to the network.
 - *None.*
 - *Security.* Any practices used to ensure end-user security or security of the network, including types of triggering conditions that cause a mechanism to be invoked (but excluding information that could reasonably be used to circumvent network security).
 - *Standard security practices are in place to prevent unlawful network access.*
- Performance Characteristics
- *Service Description.* A general description of the service, including the service technology, expected and actual access speed and latency, and the suitability of the service for real-time applications.
 - *High-speed, fiber-optic based internet access. Bandwidth configurations are adjusted as necessary to ensure the usable bandwidth available to customers matches the advertised level of service described by their contract.*
 - *Impact of Non-Broadband Internet Access Service Data Services.* If applicable, what non-broadband Internet access service data services, if any, are offered to end users, and whether and how any non-broadband Internet access service data services may affect the last-mile capacity available for, and the performance of, broadband Internet access service.
 - *None.*
- Commercial Terms
- *Price.* For example, monthly prices, usage-based fees, and fees for early termination or additional network services.

10 Mbps non-dedicated - \$100	10 Mbps dedicated - \$200
20 Mbps non-dedicated - \$200	20 Mbps dedicated - \$400
50 Mbps non-dedicated - \$500	50 Mbps dedicated - \$900
100 Mbps non-dedicated - \$1,000	100 Mbps dedicated - \$1,800

Non-Dedicated

Dedicated

- *Privacy Policies.* A complete and accurate disclosure about the ISP's privacy practices, if any. For example, whether any network management practices entail inspection of network traffic, and whether traffic is stored, provided to third parties, or used by the ISP for non-network management purposes.

- *It is not our practice to store, collect, review, inspect, or provide traffic or service usage details to anyone. The City of Commerce will cooperate with law enforcement to the extent possible given the above circumstances.*
- *Redress Options.* Practices for resolving complaints and questions from consumers, entrepreneurs, and other small businesses.
 - *Complaints can be called in 24 hours a day to 706-335-3164.*