

Public Works FAQ's

Q: How do I report a pothole on a city owned and maintained street?

A: Call the Public Works Department at 706-335-4200.

Q: How do I report an uneven or damaged sidewalk?

A: Call the Public Works Department at 706-335-4200.

Q. How do I report a damaged traffic sign on a city owned and maintained street?

A. Call the Public Works Department at 706-335-4200.

Q. How do I report a traffic signal or school crossing light not working properly?

A. All traffic signals and school zone crossing lights are maintained by the Electric Department, please contact Sammy Ingram at 706-335-4200.

Q. How do I report a streetlight on city right of way not working properly?

A. Call the Electric Department at 706-335-4200.

Q. Who do I call after normal working hours for emergency situations (i.e. trees fallen across roads, washouts, street flooding etc.)?

A. Please contact the Commerce Police Department at 706-335-3200, the police dispatcher will then contact our on-call staff, we have staff on call 24/7 365 days a year.

Q. What days are my garbage or recyclables picked up?

A. Call Commerce City Hall at 706-335-3164 for additional information.

Q. How do I start my garbage collection service?

A. Please call the Utility Billing Office at 706-335-3164 (must be a city resident).

Q. How can I safely dispose of household hazardous materials (i.e. paint, batteries, electronic items, TV's, used motor oil etc.).

A. the City of Commerce does not pick up household hazardous material; please take those items to your local landfill.

Q. How do I request tree trimming or tree removal in front of my house?

A. Call the Electric Department at 706-335-4200. Staff will make a site visit to inspect the tree for maintenance or removal. Tree removal must be requested by the property owner and meet the City's criteria for removal and be approved by the Electrical Superintendent.

Q. How do I report an alley that needs repairs or maintenance?

A. Call the Public Works Department at 706-335-4200.

Q. Does the city install speed bumps on public streets?

A. No, speed bumps are severe physical traffic control devices, they can be up to 6" high, up to 2' wide and stretch across the entire roadway. Due to their abrupt rise and required low speed, they can be hazardous to motorists and bicyclists alike.

Q. How do I report street flooding (on city streets)?

A. Call the Public Works Department at 706-335-4200.

Q. Does the City provide free mulch?

A. Yes, please call the Public Works Department at 706-335-4200 to schedule a date for pick-up.